

Terms & Conditions for Lemon Labz

Effective Date: 18.11.2024

1. Introduction

Welcome to Lemon Labz! These Terms & Conditions ("Terms") govern your use of our website, <https://lemonlabz.com> (the "Site"), and any related services provided by Lemon Labz ("we," "our," or "us"). By accessing or using the Site, you agree to be bound by these Terms. If you do not agree, please do not use the Site.

You are also agreeing to our Privacy Policy, which explains how we collect, use, and protect your information.

2. User Accounts

Account Creation

- To access certain features of our platform, you may be required to create an account.
- You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.

Eligibility

- By creating an account, you confirm that you are at least 13 years old.
- If we discover that an account was created by a user under 13, it will be terminated immediately, in compliance with our Privacy Policy.

3. User Content and Feedback

Ownership of Feedback

- If you provide feedback, suggestions, or other submissions (e.g., via surveys or direct communication), you grant Lemon Labz a non-exclusive, royalty-free, perpetual, and irrevocable license to use, reproduce, modify, and distribute that feedback for any purpose, including improving the Site and services.
- You retain ownership of any feedback you provide.

Restrictions

- You agree not to submit content that is unlawful, harmful, or infringes the intellectual property rights of others.

4. Proprietary Rights

Lemon Labz Content

- All content on the Site, including but not limited to text, graphics, logos, visual designs, and any other materials, is the exclusive property of Lemon Labz and is protected by copyright and intellectual property laws.
- Any unauthorized use of our content is strictly prohibited.

5. Third-Party Tools and Links

- We use third-party tools, including **Typeform** and **Google Analytics**, to provide services and analyze user behavior. Your use of these services is subject to their terms and privacy policies. For example:
 - Typeform Privacy Policy
 - Google Privacy Policy
- We are not responsible for the practices or content of third-party sites linked to from our platform.

6. Prohibited Activities

You agree not to:

- Use the Site for any unlawful or fraudulent purpose.
- Attempt to gain unauthorized access to the Site, its systems, or other users' accounts.
- Interfere with the normal operation of the Site, such as by introducing viruses or malicious code.

7. Termination of Accounts

We reserve the right to terminate or suspend your account at any time, without notice, if we determine that you have violated these Terms or engaged in inappropriate behavior.

8. Disclaimer of Warranties

- The Site and its content are provided "as is" without warranties of any kind, either express or implied.
- We do not guarantee that the Site will be error-free, uninterrupted, or secure.

9. Limitation of Liability

To the fullest extent permitted by law:

- Lemon Labz shall not be liable for any indirect, incidental, or consequential damages arising from your use of the Site.
- Our total liability for any claim related to the Site shall not exceed the amount you paid to use the Site (if any).

10. Indemnity

You agree to indemnify and hold harmless Lemon Labz, its affiliates, employees, and agents from any claims, damages, losses, or expenses (including legal fees) arising from:

- Your use of the Site.
- Your violation of these Terms.
- Your infringement of the rights of any third party.

11. Surveys and Feedback

- Participation in surveys or feedback requests is voluntary. Any responses are collected anonymously unless stated otherwise.
- By completing a survey or submitting feedback, you grant Lemon Labz the right to use your input for improving our services.

12. Changes to These Terms

We may update these Terms & Conditions from time to time. Any changes will be effective immediately upon posting the updated Terms on the Site. Your continued use of the Site constitutes your acceptance of the updated Terms.

13. Governing Law

These Terms are governed by and construed in accordance with the laws of Austria without regard to its conflict of law provisions.

14. Contact Us

If you have any questions about these Terms & Conditions, you can contact us at:

- Email: info@lemonlabz.com